



The Property Line

Summer 2017

2016 Robert Rowland Award



Better late than never.....we'd like to acknowledge **Dora Ajca**, the winner of the Robert Rowland Award in 2016. Dora is our "first year" valued Receptionist. Her fellow employees determined that she exemplified the dedication and professionalism that the award honors. Congrats, Dora!

Staff News

Our Loan Department Manager, **Stephanie Tse**, tied the knot at City Hall with her fiancé, Michael, in June. Some of our staff were on hand to toast the newlyweds. Congrats to Steph and Mike!

More or Less?

As Recology, the refuse service provider in San Francisco, works to have Zero waste in the future as they stress recycling, re-use and composting, the City's Public Works Department set to raise garbage rates by 14% in July.

Attention PM Clients!

Now you can receive your funds generated by your income property(ies) more efficiently via Electronic Transfer! Please call us at (415)752-3600 for more information.

From the Internet...some recent reviews on YELP

"Excellent property managers. We rented a beautiful apartment from Cournale & Co. for three years. I can't think of one complaint for the entire time we lived there. From application process, moving in, maintenance and repairs and moving out, Cournale was terrific. If there was ever a problem that needed repair, they were prompt in sending out a handyman to our apartment. They were also very courteous when notifying tenants of work to be done on the complex. Notes would be left at your door describing when and where the work was going to be done.

The moving out process was really great. After putting in our 30 day notice, we received an itemized list of what to do next, and what their expectations are for the apartment when we leave. They don't nickel and dime you for minor things like some other property managers do. Overall an exceptional company to rent from." - N.H., (Sacramento, CA)

"Cournale has been our property manager for over 30 years. They are extremely professional, friendly, and very communicative. They are willing to answer any questions we may have, share information, collaborate with major decisions. They are always upfront and transparent. The three tenants with whom I have spoken have complimented this management company and the way they handle their responsibilities and communications. It seems it is a win-win they look for. I highly recommend Cournale as a management company." - C.M. (Sonoma, CA)